



827-2022 ADDENDUM 1

BOOKING AND SCHEDULING SOLUTION FOR PARATRANSIT AND ON-REQUEST TRANSIT

URGENT

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE BID/PROPOSAL

ISSUED: Jan 27, 2023
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THIS ADDENDUM SHALL BE INCORPORATED INTO THE BID/PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Template Version: Add 2021-03-05

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

PART D – SUPPLEMENTAL CONDITIONS

- Revise: D2.2 to read: Winnipeg Transit currently delivers and operates Winnipeg Transit Plus and On-Request as two distinct services using different fleets of vehicles, different staff, and different software solutions. Winnipeg Transit Plus currently has a maximum of 73 vehicles (including spares) that are available to be scheduled. The City would like the Solution to be able to increase or decrease this number easily (add or remove vehicles) within the system as operationally required. Winnipeg Transit Plus uses a multi contractor model, currently with 5 different contractors, to provide service. Contractors are a combination of dedicated providers paid based on a fixed hourly rate and non-dedicated providers paid based on a per-trip flat or metered rate. Trips can range from as low as 250 on a Sunday to as high as 1,100 on a weekday. There have been historic daily highs (pre-pandemic) in the 1,500-1,600 range. Customers can pay when boarding with cash or paper fare products such as passes. However, the majority of customers pay through an account balance maintained by Winnipeg Transit that is maintained through direct bank account withdrawal.

- Revise: D2.4 to read: Winnipeg Transit On-Request is delivered using Winnipeg Transit fleet buses (primarily 30 ft. buses) and Winnipeg Transit employee operators. Winnipeg Transit On-Request is currently operated with a peak of 3 vehicles, and currently services an average of 112 trips per day. Winnipeg Transit is currently near the end of an on-request pilot project that saw its three existing DART (Dial-a-Ride Transit) converted to modern app-based on-request service in order to assess the suitability of this service model for a wider deployment, as part of the WTMP.

- Revise: D3.1.1(c) to read: The sequencing of phases will be determined during project planning. Winnipeg Transit intends for the On-Request Transit service to go live no later than August 31, 2023, and for the Transit Plus service to go live as soon as possible, no later than December 31, 2023.

Page numbering on some forms may be changed as a result.